# Esther MBIH

PhD Candidate in Economics CREST-X-ENSAE, Department of Economics

### CONTACT INFORMATION

### Address (work):

CREST-Ecole Polytechnique-ENSAE Route de Saclay, 91128 Palaiseau, France

### RESEARCH INTEREST

**Primary:** Labour Economics, Policy Evaluation **Secondary:** Behavioural Economics, Applied Microeconometrics

### REFERENCES

Bruno Crépon (PhD Supervisor)	Beatrice Boulu-Reshef
CREST-ENSAE	University of Orléans
Department of Economics	Department of Economics
Email: bruno.crepon@ensae.fr	${\bf Email: \ beatrice.boulu-reshef@univ-orleans.fr}$

### EDUCATION

2015 - 202	<b>20</b> PhD candidate in Economics, CREST-X-ENSAE and Pôle emploi	
Thesis title: Essays on the Role of Information in Job Search Behavior and Demand for Training		
Advisor: Br	runo Crépon	
Defense Con	mmittee: Béatrice Boulu-Reshef, Bruno Crépon, Pierre Cahuc, Arne Uhlendorff	
2015	MSc Empirical & Theoretical Economics, Paris School of Economics Sociology Certification, (Bachelor degree level), Paris 1 - Sorbonne	
2013	Bachelor degree in Economics and Management, University of Caen	
JOB MARKET	PAPER	

# Do informational frictions affect enrollment in public-sponsored training? Results from an online experiment

with Aïcha Ben Dhia (MIT)

Despite massive and increasing public spending in training for the unemployed, little is known about how job seekers decide to enroll in a training program. Decisions related to job training might be undermined by informational gaps, especially about program costs, enrollment procedures, and expectations of reemployment chances. This paper reports the results of a low-cost intervention aimed at testing for the existence of misinformation about training costs and returns, and its impact on enrollment. Partnering with the French Public Employment Services and the largest training provider in France, we sent 50,000 emails advertising training opportunities to job seekers in four regions of France in late summer 2016. We randomly added short messages on training costs, registration procedures, and training returns to the basic email template. We find that receiving an email with a message emphasizing training returns in terms of employment more than doubles the likelihood that job seekers call back the training center. However, callback rates are low in absolute value (less than one percent) and we detect no impact on enrollment one to six months after the intervention. We provide suggestive evidence that the effects on callbacks are driven by increasing salience of basic information about training rather than by belief updating.

Phone: +33 (0)6 76 52 30 40 Office : 4092 E-mail: mbih.esther@gmail.com Can a Website Bring Unemployment Down? Effects of an Online Platform on Job Search Efficiency with Aïcha Ben Dhia (MIT), Bruno Crépon (CREST-X-ENSAE), Louise Paul-Delvaux (Harvard University), Bertille Picard (Aix-Marseille University) and Vincent Pons (Harvard University)

This paper evaluates the impact of an online platform helping job seekers adopt effective job search strategies, using a large-scale experiment. The platform combines labor market data and personal data provided by users to recommend them occupations and areas with high employment chances and it gives them concrete tips to improve their job search methods. The experiment was conducted in collaboration with the French public employment agency on a sample of 212 277 job seekers from April to November 2017. We find modest effects on search methods: job seekers using the website are more likely to rely on personal networks and to use resources provided by public employment services. However, we follow individual trajectories for 18 months after the intervention and do not observe any impact on job seekers' search effort and search scope, whether occupational or geographical. Moreover, we do not find any effect on self-reported well-being and on employment outcomes, both in the short run or in the middle run. Overall, we conclude that more intensive interventions are required to bring unemployment down.

### Behavioral Barriers to Human Capital Investment - Evidence from French Jobseekers

Lead author, with Bruno Crépon (CREST-X-ENSAE), Anett John (University of Birmingham), and Lucas Girard (CREST-X-ENSAE)

Despite potentially high gains in labor market outcomes, the demand for vocational training programs in France remains low. We design a survey administered to 20,048 jobseekers that studies the barriers which prevent individuals from taking up vocational training. In addition to "external" barriers, such as lack of information or inadequate supply, we also investigate "internal" psychological barriers, including self-efficacy, executive function, and selfcontrol problems. The first part of the paper presents the survey and describes its main results, contrasting the prevalence of external and internal barriers for different categories of jobseekers. In the second part of the paper, we use the insights gained from the survey to inform the design of a randomized controlled trial. We develop interventions to target either external beliefs (about the world) or internal beliefs (about the self). Interventions consist of app-based courses with interactive sessions involving groups of jobseekers.

### WORK IN PROGRESS

Training Enrollment in France: External and Internal Barriers Constraints with Bruno Crépon (CREST-X-ENSAE), Anett John (University of Birmingham), and Lucas Girard (CREST-X-ENSAE)

Women Self-selection on the Labour Market: Evidence from French Jobseekers

### TEACHING

2019 - present University Paris Sud - Paris Saclay Microcroeconomics (TA) undergraduates Macrocroéconomics (TA), undergraduates Econometrics (TA), graduates 2018 CentraleSupélec Introduction to economics (TA), undergraduates 2018 ENSAE Econometrics (TA), graduates 2018 **University Paris Dauphine** Statistics (TA), undergraduates 2017 **University Paris Descartes** Statistics (TA), undergraduates 2016 **University Paris Assas** Market Structures (TA), undergraduates

# SKILLS

## Languages and computer skills

French :	Native speaker
English :	Fluent
Spanish :	Intermediate level
Software :	Office, STATA, SAS, R, LateX